STUDENT AFFAIRS IT
THE BYTE

Stay up-to-date with the latest news, tips, project updates, and staff highlights from Student Affairs IT

Tech Fair 2016

The UF Information Technology Tech Fair was held on the Reitz Lawn last November. It featured numerous organizations highlighting all the IT services available to students from 3D printing to UFApps to MADE@UF mobile app development space.

Student Affairs IT (UFSA IT) attended the event and debuted the latest in mixed reality called Microsoft HoloLens. The HoloLens is one of the many tools available to students at the MADE@UF space in Infinity Hall (open 24/7) and Marston Science Library (when library is open). These are available free of charge to all UF students.

For more about MADE@UF, visit **made.it.ufl.edu**.

UF Dropbox

A special version of Dropbox, called UF Dropbox, is now available for all staff to use! Dropbox is a storage cloud where you can share and save files. The service should only be used for UF business data and some restrictions apply.

The following are examples of files that can be stored in UF Dropbox:
· Directory Information
· Course Catalogs
· Press releases
· Job postings
· Animal research protocols
· Security plans
· Exam questions and answers

If you signed up for a personal Dropbox account using your @ufl.edu email address, Dropbox will ask you to move those files to a personal account with a new email address or migrate those files into the UF Dropbox service.

To get started, contact us at **ITHelp@ufsa.ufl.edu**.

Meet Our Team
Amanda Johnson

Amanda Johnson works at IT Assistance in the Service Desk area, which is part of Student Affairs IT's Housing IT team. She has a passion for helping people and resolving issues; Amanda believes hard work pays off and tries to always live by the golden rule. Her interest in IT was launched during her deployment in Iraq, where she worked as a communications specialist. She recently graduated in December with a bachelor's degree from St. Leo University.

Amanda has worked with the Division for over four years. Her favorite project was the file server reorganization, a three-month-long project which she led that involved planning the folder structure currently being used by Student Affairs. Amanda has been married for over 8 years and has two young girls who are talented artists. The next time you call for IT Help, be sure to say hello to Amanda!

Announcements
UF Guest Network

On Sunday, February 26th, the *ufvisitor* wireless network was upgraded and changed to *ufguest*. This new network allows guests and visitors to the UF campus access to the internet.

IT Alerts

The Student Affairs IT Alerts page will provide status updates on all our provided IT services, any outages and system maintenance, and updates on the latest phishing scams. It also has quick links to our frequently requested services.

Bookmark now at **ithelp.ufsa.ufl.edu.**

Project Updates

Switch to Active Directory

Starting over two years ago in December 2014, Student Affairs IT, in collaboration with UFIT, has been planning the transition the departments to UF Active Directory and Exchange. The purpose of the transition is to provide more efficiency for staff and student employees while aligning with the UF campus IT strategy.

This transition will occur in three phases: switch to using GatorLink for computer login, switch to UF VoIP for phone calls, and switch to using UF Exchange email and Skype for Business messaging and video chat. The two teams have been planning this transition since 2014 to ensure the transition is seamless and transparent.

Phase 1, which started Nov 2016, is in progress and our staff have been working diligently to ensure that each full-time and student employee makes the switch effortlessly. Our staff is on-site after each transition to provide on-site IT asssitance.

Visit the official project site at **it.ufsa.ufl.edu/switch.**

World Class Wireless

Since 2015, UFSA IT has been developing a project to deliver a world class level of wireless service that residents and guests would expect when living in Housing and Residence Education's residence halls

UFSA IT's Network & Systems Administration team defines world class wireless as a level of exceptional, consistent signal strength and data transfer rates in every resident room with a reliability comparable to Ethernet connections. Prior to this project, wireless was only guaranteed in common areas and lounges and was not widely available within the resident's room.

From summer 2016 to the beginning of spring of 2017, Buckman, Hume, Springs, Thomas, Sledd, and Fletcher residence halls were upgraded to the World Class Wireless standard.

Learn more about the project at **it.ufsa.ufl.edu.**

Top Tech Tips
From Our Staff

1. Before submitting a ticket, restart your computer!

2. When submitting a ticket, leave a detailed description including any errors you see. Be prepared to leave your computer powered on.

3. Don't wait to report an IT issue! Please report it immediately.

4. The blue IT decals allow us to identify your computer. Learn how to find the blue IT decal on your computers below:

Laptops: located on the top of the lid.

Desktops: located on top of tower near the front.

DATES TO REMEMBER

March 14: Pi Day

April 19: Last day of class

April 22-28: Finals Week

HOW TO GET HELP

Phone: 352-392-2465

Email: ITHelp@ufsa.ufl.edu

Web: it.ufsa.ufl.edu

This publication is available in alternative formats upon request. Please contact us at 352-392-2465 or ithelp@ufsa.ufl.edu.

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